

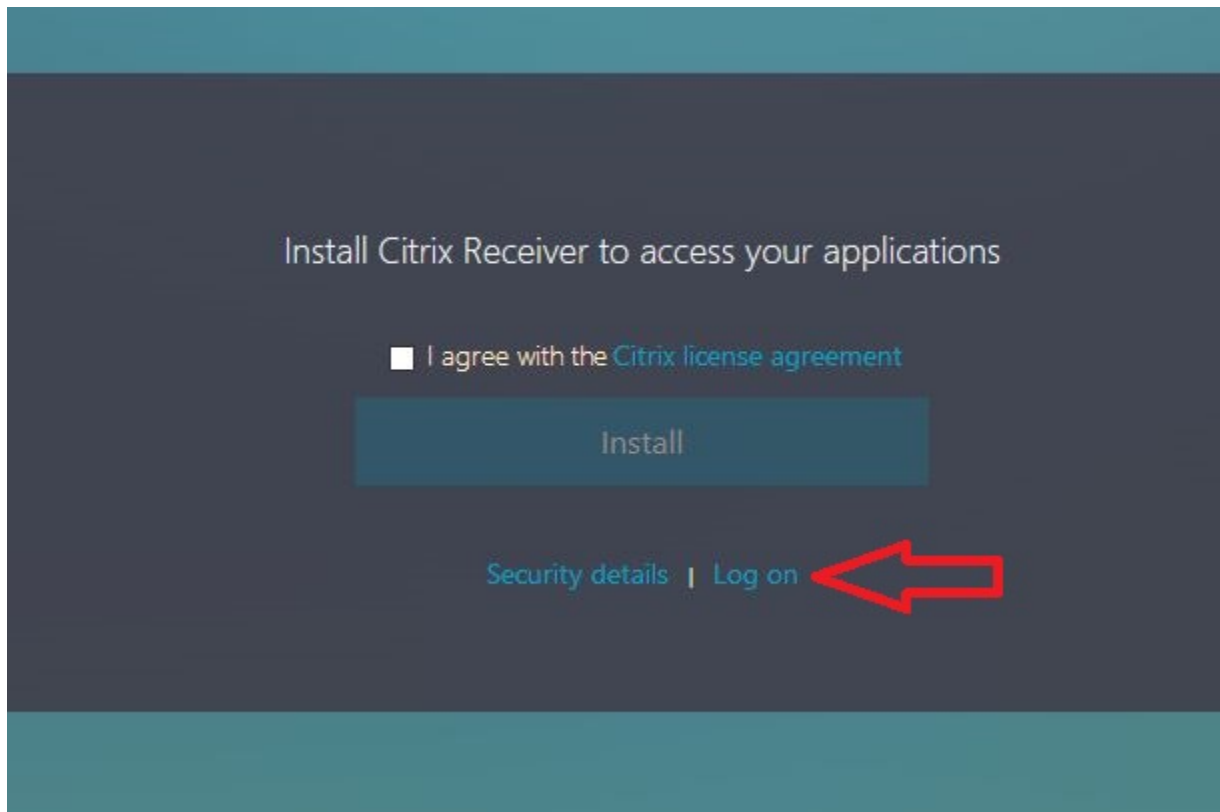
## Lifespan Connect Instructions

Lifespan Connect is the new site for users to connect to their applications with a more aesthetically pleasing interface, while adding greater flexibility for administrators and users alike. The link is located below, please use this link whenever accessing Lifespan Connect.

<https://connect.lifespan.org>

### Logging in to Lifespan Connect

When accessing the link you may be prompted to download Citrix receiver, if you already have receiver installed please click on the logon button and not the install button



If you do not have Citrix Receiver installed, please click the checkbox and hit Install to download the Citrix receiver. Please follow your browser prompts to continue downloading and installing Citrix receiver

**Note for CHROME users: Please click the install button. On the following page please click already installed**

CITRIX  
Receiver

Welcome to Receiver.

Use Receiver to access your applications and desktops.

Install



CITRIX  
Receiver

Just a moment, we're detecting if Receiver is already installed.

If Receiver is detected, you will see a window in a few seconds. Please choose **Launch Application**.

If no window appears, proceed to download.

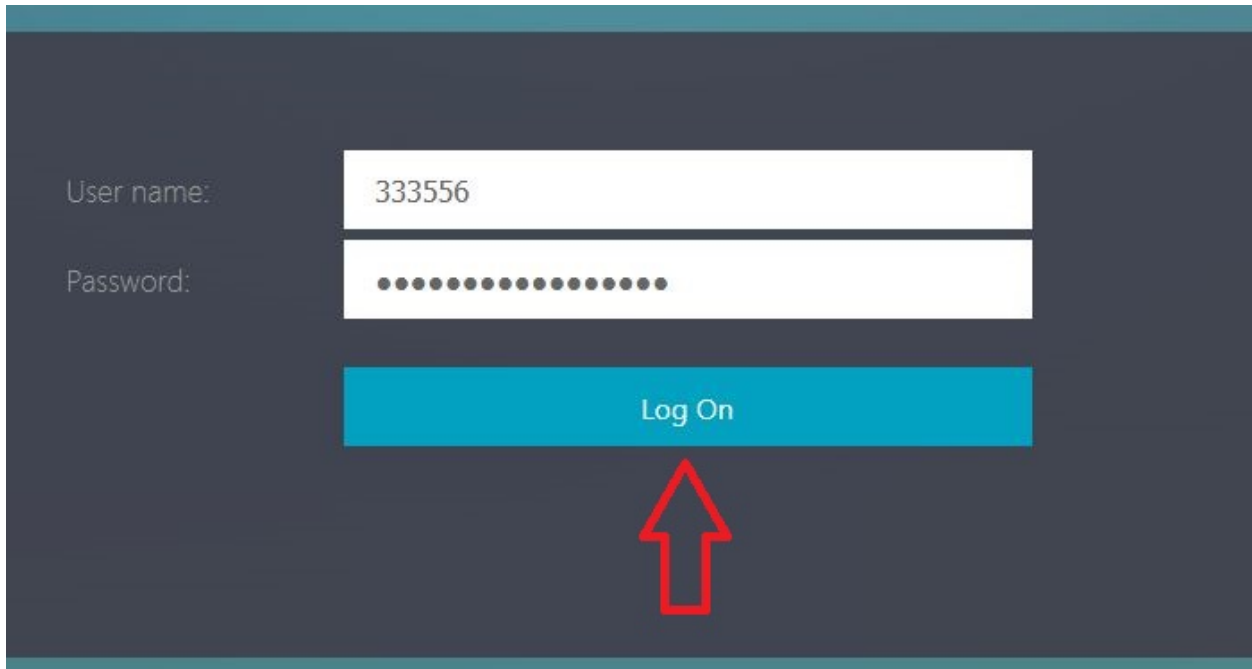
I agree with the [Citrix license agreement](#)

Download

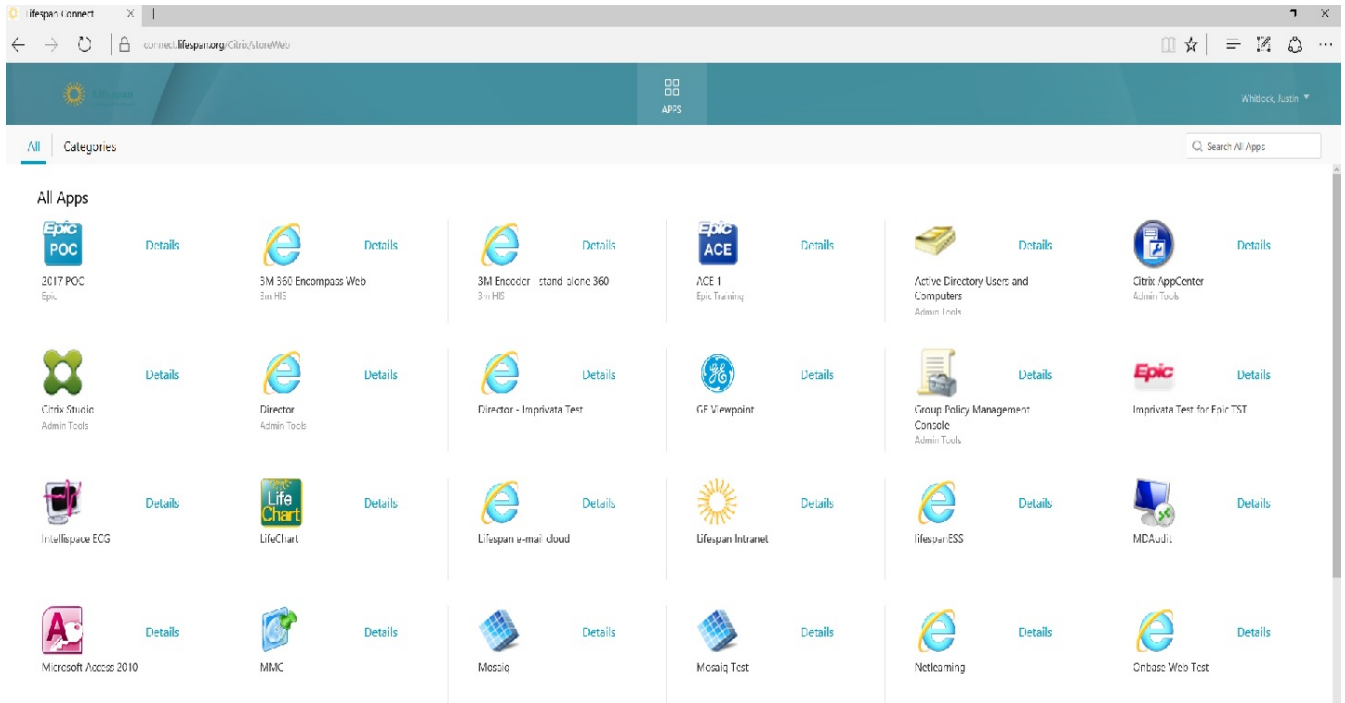
[Detect again](#) | [Already installed](#) | [Security details](#)



At the login screen please enter your username and password and hit logon.



At the next screen you should see all your applications. To launch an application, click on the icon



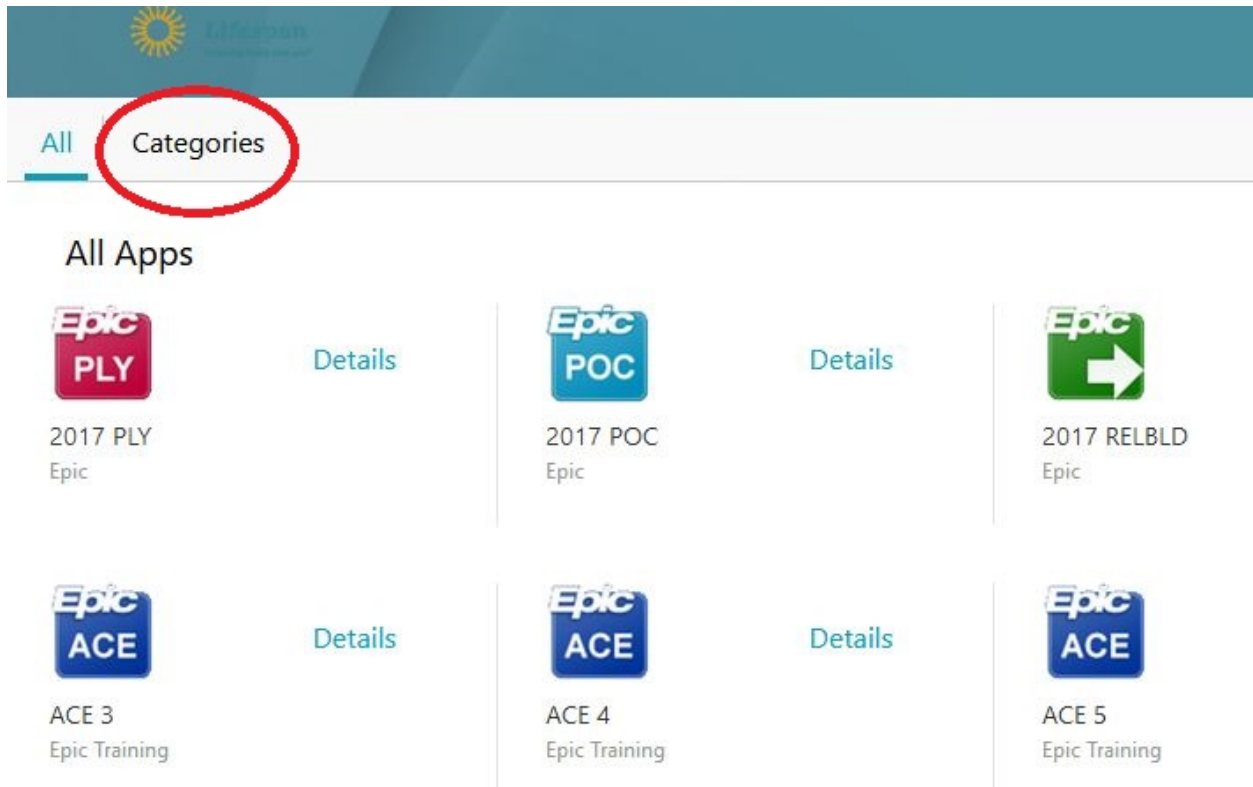
After launching an application, you may see the below message



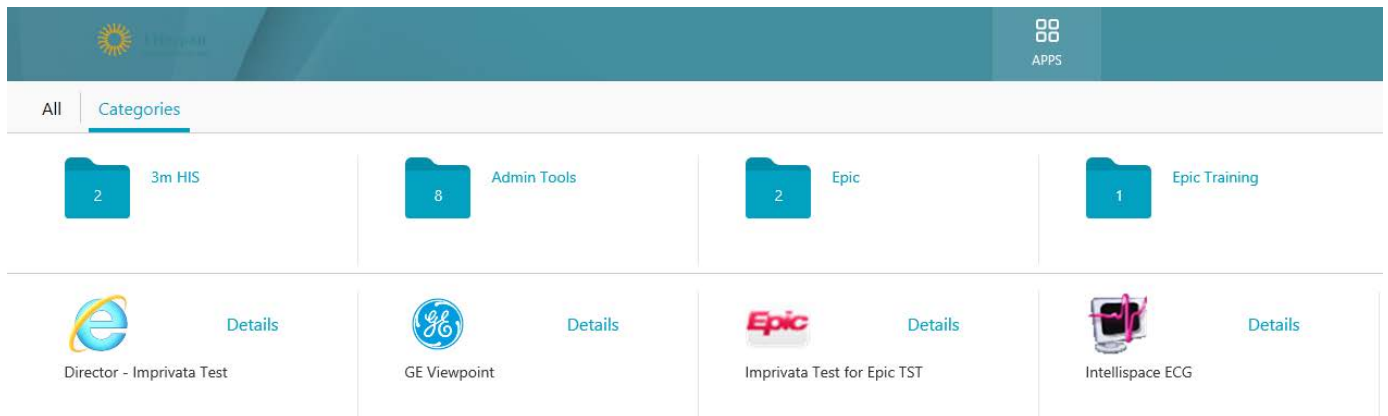
If you see this please check off “Do not ask me again for this site.” And then hit “Permit use”



\*\*\*Note\*\*\* By default it shows the All Apps view. If you prefer a more classical folder type view, click the Categories tab at the top left.



In Categories view, the applications that do not have folders can still be accessed by clicking on their icons. For the applications that have folders, click the folder and then click the application



### Citrix Receiver Login Prompt


Periodically when working off the lifespan network you may receive the below window. Please click cancel and you can continue working as you normally would

Citrix Receiver

User name:

Password:

Log On

 Secure connection